

GHSI

with Mental Health Rider and Outpatient Extension for Clinical Attachment

LOCAL & INTERNATIONAL FULL-TIME STUDENTS OF NANYANG POLYTECHNIC'S
SCHOOL OF HEALTH SCIENCES (Excluding ANSI, AMRS, School of Social Sciences (Social Work) and
students of School of Chemical & Life Sciences who will not be participating in clinical attachment in that
academic year.)

Loh May Yee
12 April 2017

representing
NTUC Income



AGENDA

01

Insurer &
Manager

02

What is
Covered

03

What is
Not Covered

04

LOG &
Claims

Insurer & Manager

01





www.mycg.com.sg/nyp-hs



lohmayyee@mycg.com.sg

Phone

6635 2160 (May Yee : 9762 2062)

Fax

6635 2161

24hr Medical Emergency Hotline

9336 0159 (for medical emergencies after business hours)

Address

1 Coleman Street, #10-09A The Adelphi, Singapore 179803

What is Covered?

02

Outpatient Specialist

Up to
\$350 /year

Must be Referred
by a GP/A&E

Covers
Specialist
Consultation,
Medicine &
Diagnostic
Tests

Government/
Restructured
Hospital
A&Es Only

Singapore
Only



Accident & Emergency Department (A&E)

Up to
\$110 /visit

Combined Limit
with Outpatient
Specialist
\$350 /year

Government/
Restructured
Hospital
A&Es Only

Singapore
Only

Source: KTPH



Hospitalisation & Surgery

B1 Ward

\$30,000
/year

Government/
Restructured
Hospitals
Only

Worldwide
(emergency
treatment while
overseas)

Source: KTPH



Outpatient Mental Health

\$5,000
/year

Must be Referred
by a Doctor or
Poly Counsellor

Government/
Restructured or
Private
Specialists

Singapore
Only



Outpatient Extension for Clinical Attachment Incidents

Up to
\$1,000 /year

Follow-up
treatment up to
6 months
from the date
of incident

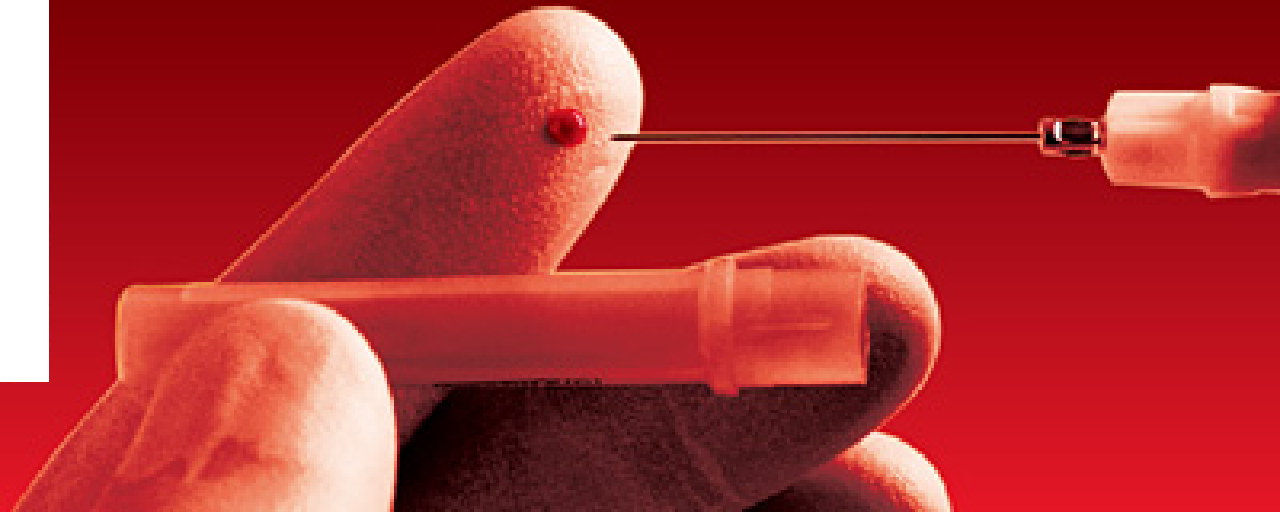
Covers
Consultation,
Medicine &
Diagnostic
Tests (incl
Vaccinations)

Government/
Restructured
Hospitals
(extended to Private
& Overseas if student
is attached there)

Incident
Report
Required

Examples

Needlestick Injury
Blood/Urine Splash



What is Not Covered?

03

- Acne / Cosmetic treatment
- Dental unless caused by accident
- General check-up
- Vaccinations (except for clinical attachment incidents)
- Pregnancy
- AIDS/HIV (except occupationally acquired HIV)
- Congenital conditions

Please refer to the Policy
for the detailed list of exclusions.



LOG & Claims

04

Letter of Guarantee (LOG)

For Hospitalisation
or Surgery cases
only

Submit online
5 days
before scheduled
admission/surgery

Singapore Only

Apply Online at www.mycg.com.sg/nyp-hs

Apply for LOG

The LOG is not applicable for treatment outside Singapore. For treatment overseas, please pay first and [submit a claim](#) for reimbursement.

Step 1

Complete this form and submit to MYCG at least **5 working days** before the scheduled hospital admission/surgery. For emergency admission, please contact MYCG as soon as possible.

APPLY FOR LOG

Step 2

The LOG will be issued and emailed to the student.

Important!

Please note that issuance of the LOG does not guarantee that the medical expenses are covered. The LOG is issued for the student's convenience to . The student must submit the full claim documents for the insurer to review after discharge from the hospital. If the claim is not admissible, the student must reimburse the insurer.

Claims

View Claim Procedure & Download Claim Form
www.mycg.com.sg/nyp-hs

Submit within
30 days
 of treatment

Documents Required	H&S Claim (no LOG)	H&S Claim (with LOG)	Outpatient Claim	Clinical Attachment Incident Claim
Completed Claim Form**	✓		✓	✓
Original Final Hospital Bill (the hospital will send this to the patient within 2 to 3 weeks after discharge)	✓			
Original Pre and Post hospitalisation/ surgery bills	✓	✓		
Original Medical Bills			✓	✓
Inpatient Discharge Summary	✓	✓		
Copy of Referral Letter from GP/A&E to Specialist, if any	✓		✓	✓
Copy of Test Reports, if any	✓		✓	✓
Incident Report				✓

Thank you.

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