

For Diploma in Hospitality & Tourism Management

NYP's Diploma in Hospitality & Tourism Management is for you if you love meeting people from all over the world. Known as the "Business of Happiness", the hospitality & tourism sector never fails to provide a unique experience for every individual. Creating memorable experiences, serving from the heart, and solving problems are some of the things that the dynamic hospitality & tourism sector offers.

Ideal Applicant:

Applicants should demonstrate:

- Interest and passion through activities such as taking on part-time customer service jobs, participating in Values in Action programmes, community service programmes etc;
- Awareness of global hospitality & tourism trends, challenges and opportunities through identification and discussion of recent tourism developments;
- Critical thinking, analytical skills, and problem-solving abilities to deliver holistic solutions to mitigate real-world problems; and,
- The ability to communicate ideas clearly and in a logical manner.

Shortlisted applicants will be assessed as follows:

1. Aptitude Test

Shortlisted applicants are required to take an online aptitude test. The aptitude test will identify applicants' strengths and qualities (even hidden ones) so as to match talent and potential to business courses they are most suited for. The test discovers key business traits like critical thinking, innovativeness, communication and personal effectiveness which are key for future business careers. The aptitude test includes both scenario-based multiple-choice questions and structured short questions.

2. Interview

If you are shortlisted, you will be invited for an interview to share more about your passion for the course with a panel of interviewers. You will be assessed on your interest, aptitude, as well as communication and presentation skills. The duration of the interview will be between 15 to 25 minutes for a one-to-one interview, or longer if it is a group interview.

Applicants will be asked for responses to different hospitality & tourism scenarios. You will need to illustrate your ability to assess the problems presented and recommend an appropriate course of action. We are looking for applicants with the following skills - empathy, critical thinking, adaptability, collaboration, and decision-making skills.

3. Portfolio (Optional)

You should include in your portfolio any evidence and/or activities (e.g. online business) that showcase your character and involvement relevant to hospitality and tourism.

Examples of what to include in your portfolio:

- Testimonials
- Certificates (e.g., academic, achievement and/or personal development)
- Awards